

Areas of Expertise

ARTIFICIAL INTELLIGENCE

Copilot Readiness
AI Strategy and Policy
AI Readiness Assessments
Use Case Consultation / Roadmapping
Adoption and Training
Centers of Excellence
Azure Open AI / Azure AI Services

COLLABORATION

Teams / Teams Premium
SharePoint
Viva Connections
Viva Engage

ADOPTION & CHANGE MANAGEMENT

Adoption & Training
Change Management
Know What You Own

POWER PLATFORM

Power Apps
Power Automate
Power BI
Power Virtual Agents
Copilot for Github

VOICE AND VIDEO

Teams Rooms Systems
Teams Cloud Phone Systems

EMPLOYEE ENGAGEMENT

Viva Suite
Learning & Development

CIO SERVICES

Current State Assessment
Roadmapping

SECURITY

SIEM - Management
Security Copilot
Automated Response
Monitoring & Management
Identity Management - MFA
Information Protection
Risk Management
Incident Response
Incident Analysis
Intrusion Detection
Windows Hello
Passwordless Authentication

COMPLIANCE / PURVIEW

Information Protection
NIST Standards / CMMC
Data Governance
Data Loss Prevention
Data Classification

SYSTEMS MANAGEMENT

Patching & Software
Deployment
Modern Device Management

MANAGED SERVICES

Security Monitoring & Response
Patch / Software Management
Server Maintenance
Desktop Support & Help Desk
SQL Management
Office 365 Support
Azure Support
Backup/Disaster Recovery

SUPPORT

24 x 7 x 365
Escalation to Microsoft

AZURE

Virtual Desktop
Migrations
Security & Governance Training
Migration ROI Assessments
Cost Optimization
Storage Optimization & Archiving
Backup & Disaster Recovery

ACTIVE DIRECTORY

Planning & Clean Up Consolidation
Mergers & Acquisitions
Identity Protection
Single Sign-on

WINDOWS 11

Deployments & Maintenance
BitLocker Encryption
Autopilot

SQL SERVER

Upgrades + Cloud Migration
Performance Optimization
High Availability & Disaster
Recovery Implementations

MICROSOFT 365

Microsoft 365 Copilot
Planning & Roadmaps
Deployment & Migrations
Tenant to Tenant
Google to M365
User Creation Automation

MICROSOFT LICENSING

Agreement Consultation
CSP License & Subscription Resale
Bundling Optimization