



# SQL MANAGED SERVICES

## Why outsourcing your SQL service is the right solution today



Supporting your database applications through the highest levels of monitoring and reporting

*Interlink provides tailored solutions that scale to meet your changing needs and always keep your systems running smoothly.*

## DESIGNED TO MEET YOUR SQL NEEDS

Whether you need someone to take over the day-to-day maintenance or someone to manage your data platform, we've got you covered.

### ✓ What can we do for you?

As an organization, we will be there to support your database applications through the highest levels of monitoring and reporting.



#### Dedicated Engineers

Interlink provides you with a dedicated SQL engineer that learns your business and becomes an integral part of your team.



#### Weekly & Monthly Reporting

We have a comprehensive list of reports that are designed to help you understand your databases and systems. Providing you with weekly and monthly reports allows you to understand the history of your environment. Having this baseline of data is critical to knowing how your systems will perform under additional loads when new processes are developed.



## SQL is complex

*Running the day-to-day operations of your business takes significant time. You can offload the daily tasks to Interlink, so you can focus your energies on new business initiatives.*



# SQL MANAGED SERVICES PLANS

Choose the level of support that best suits your business, or work with our Data Platform team to create your own requirements for support. *Begin building your solution today.*

Features	Gold	Platinum
Access to DBAs 24x 7 dedicated to your team	✓	✓
Daily monitoring of databases	✓	✓
Weekly reporting of SQL environments	✓	✓
Regular database re-indexing	✓	✓
Regular database backups	✓	✓
Resolve backup failure issues	✓	✓
Database instance configuration changes	✓	✓
Applying hot fixes, patching	✓	✓
Escalation of unresolved alerts and errors	✓	✓
Reporting alerts and errors to in-house DBAs	✓	✓
Regular review and reporting of SQL Environment	✓	✓
Manage database device/file growth and space allocation		✓
Rebuilding systems following server crashes		✓
Restoring user databases in the event of disaster or failure		✓
Verify backup schedules operational and recovery process		✓
Resolving database integrity issues, log and tablespaces management		✓
Investigate server-side performance issues		✓
Rebuilding of corrupted database indexes		✓



Contact us today about your SQL Service needs.

